HEALTH AND HUMAN SERVICES OVERSIGHT COMMITTEE

Hampstead Hospital and Residential Treatment Facility (HHRTF)

November 18, 2022

Kathleen Collins, Chief Executive Officer

Steven Finnegan, Chief Operating Officer

HAMPSTEAD HOSPITAL AND RESIDENTIAL TREATMENT FACILITY



HHRTF MISSION & VISION

Mission Statement

To provide trauma-informed, patient and family centered mental health treatment in an accepting and supportive environment.

Vision

To be the center of excellence for mental health treatment of children, adolescents, and young adults.

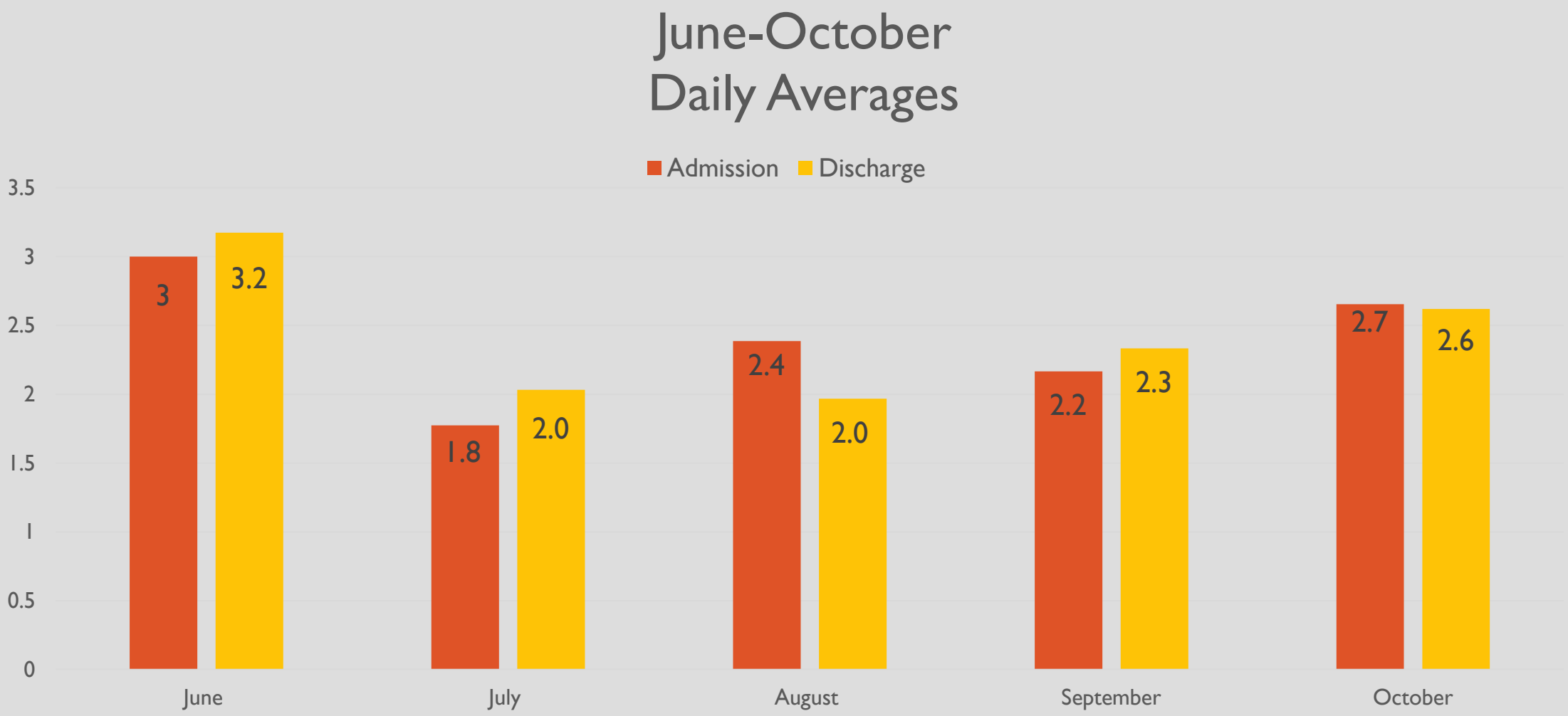
HHRTF EXECUTIVE LEADERSHIP TEAM

- Kathleen Collins – Chief Executive Officer
- Steven Finnegan – Chief Operating Officer
- Shaun Qualter – Chief Financial Officer
- Rose Wiant – General Counsel
- Lauren Simpson – Compliance Officer
- Kelly Martin – Contracts Manager

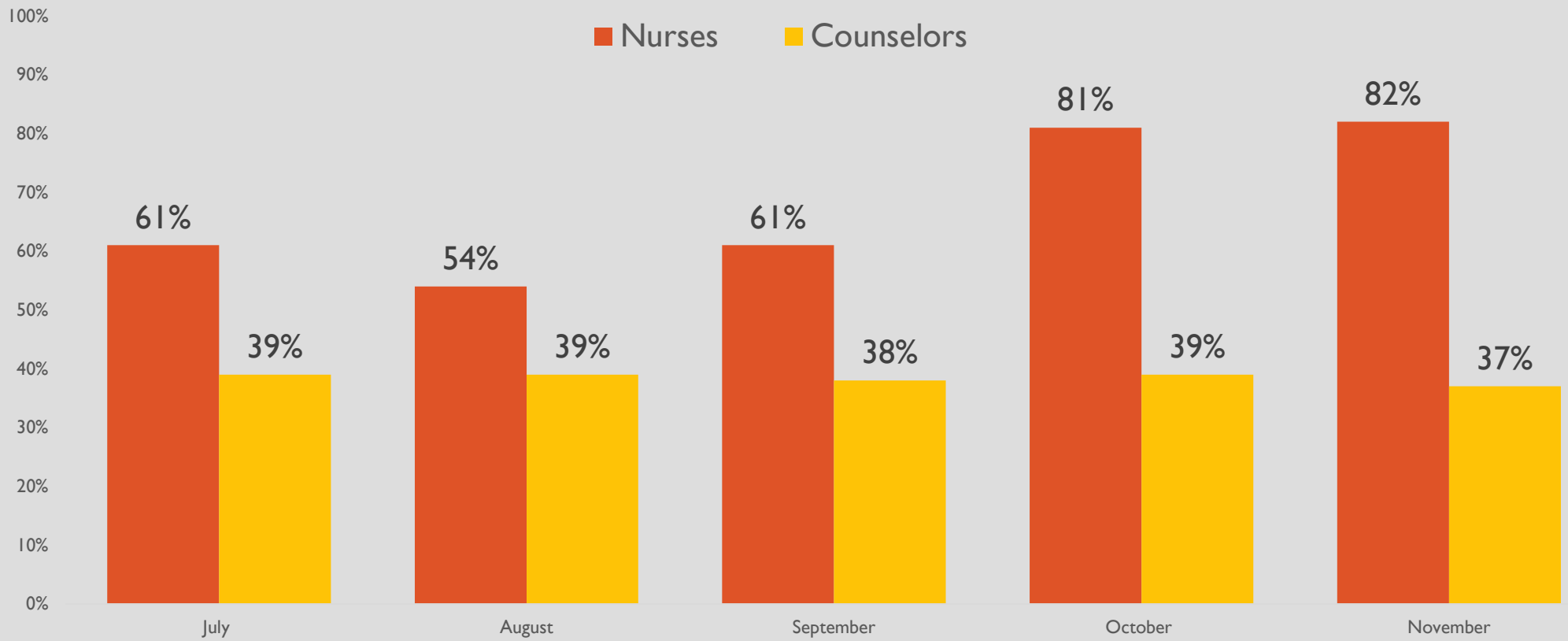
HHRTF OVERVIEW

- State took ownership in June.
- Average census is 37 patients per day.
  - Efforts to continuously increase
- Waitlist average is 13 patients per day.
- Enhanced collaboration with Division for Children, Youth and Families and the Division for Behavioral Health.
- Patient & Family Satisfaction surveys demonstrate 90% of families are satisfied.
- Readmission rates remain extremely low at approximately 5% within 30 days.

ADMISSION & DISCHARGE AVERAGES



CURRENT STAFFING POSITIONS FILLED



SYSTEM ACCESS

- HHRTF is serving more complex patients for which discharging can be challenging.
- HHRTF meets with external agencies to collaborate and strategize on comprehensive care plans for patients once they are ready for discharge.

2023 AND BEYOND

- Continuing to provide outstanding care to youth while making progress towards NH's 10 year Mental Health Plan.
- Psychiatric Residential Treatment Facility (PRTF) launch by the end of the first quarter in 2023.
- Adapting to culture and opportunities of being a state-run facility and having the ability to collaborate and be a part of the NH System of Care.
- Preparing to launch the procurement of longer term contract for clinical operations.